

ANNUAL REPORT

2014



anglican *care* | waiapu

Te Awhi Mihinare Ki Waiapu

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VISION

Communities thriving
Caring and learning for life

PURPOSE

Anglican Care Waiapu strives to deliver
High quality Christian based services to
all ages throughout our communities

MISSION

Strengthening and developing
our communities through our
Early Childhood Education
Residential Care
Family Services
Retirement and Lifestyle Villages
Services to the elderly
Partnership approach

CORE VALUES

Our core values are founded on
our Christian ethos including
Love, hope, compassion, integrity

PASSION

We are passionate about
The vulnerable and isolated
Social justice
Our three tikanga partnership
Faith in action



VICAR GENERAL'S MESSAGE

There is an old dictum that says you should practice what you preach. Recently the Anglican Diocese of Waiapu agreed that action to reduce child poverty should be a top priority for Government and called for political parties to work together to legislate for a national strategy on reducing child poverty.

We are concerned for all people in the community who are vulnerable or marginalised in any way. Anglican Care Waiapu is the Church's expression of our concern and willingness to directly address the needs of these communities.

In all this work our Church is seen to be supporting whanau and families in their efforts to lead healthy and independent lives. We can be proud of this expression of loving services offered by Anglican Care Waiapu.

Brian Hamilton
Vicar General

Chairman / CEO Report

For many years Anglican Care Waiapu has played a significant role in strengthening the Hawke's Bay, Bay of Plenty and Eastland communities, through the delivery of high quality social services.

Today our passion and commitment to our communities and their people is just as strong, with our services spanning a number of sectors, such as:

- *Early Childhood Education*
- *Family / Whanau Services*
- *Residential Care*
- *Retirement Villages*
- *Day Centres to the Elderly*
- *Home based care*

This expansive delivery of services has provided us with a unique understanding and awareness of the needs, challenges and aspirations that all New Zealanders face, be they young or old.

Today however, social services face many challenges:

Around 285,000 New Zealand children (27%) live in households where family income falls below the poverty line. Case work (social work) is often more intensive and compliance heavy. There is also much uncertainty within the funding sector and attracting grants and trusts has become more competitive for NGOs.

In addition, our population in New Zealand is aging at rates never experienced before. By 2051, there will be over 1.14 million people aged 65 years and over in New Zealand. They are expected to make up 1 in every 4 of all New Zealanders. At present there are about half as many elderly New Zealanders as children. By 2051, there are projected to be at least 60 percent more elderly than children.

DO WE FULLY UNDERSTAND THE IMPACT OF THIS AND AS A COUNTRY ARE WE PREPARED?

Recognising both the challenges and opportunities of our day, the Board of Anglican Care Waiapu engaged in a comprehensive review of our organisation.

This review has been the catalyst for reflection, envisioning, and repositioning. We have taken time to consider and reflect upon a number of key areas, including:

- *The needs of our communities and the people we serve.*
- *The environment of today and the possibilities of tomorrow.*
- *The heart of our organisation: our values, our history, our passion and our faith.*

As a consequence, the last 18 months has seen unprecedented change within Anglican Care Waiapu, as a number of significant strategic decisions have been implemented. These include:

- *The merging of our two social service entities (aged care & services with our child, family and community services).*
- *The formation and structure of our executive team to provide the necessary professionalism and skill to help lead and guide our organisation into the future.*
- *The strengthening of our clinical, operational and managerial capabilities throughout our organisation.*
- *The regionalisation of key management, operational and clinical oversight to improve responsiveness, cohesion, relationships and visibility.*

With the review outcomes implemented, our attention turned to clarifying:

- *What we wanted to see in our communities (vision).*
- *How we would go about achieving that (mission).*
- *How we would behave (values).*

To help achieve this goal a significant consultation was undertaken to identify, develop and confirm our Vision, Purpose, Mission, and Values Statements.

This was a critical project for us. It took quite some time and much robust discussion along the way. As a result we have come away with a greater sense of connection, commitment and purpose to our communities and their people, our organisational values, our commitment to Te Tiriti O Waitangi and to our Anglican Diocese of Waiapu.

Our vision of "**Communities Thriving**" is becoming increasingly central to our methodology and strategic planning.

We believe, if our "Communities thrive", our children, young people, families/whanau and our elderly will be cared for, supported, and encouraged, and that all people will have the opportunity to learn, develop and grow regardless of their situation or isolation.

With our statements clearly defined we set about developing our organisational strategy. Our Strategic Plan: Towards 2020 is now available and outlines our strategic intent at a high level.

During this process, we identified the following 5 "Strategic Anchors", to provide our framework and point of reference shown in the diagram on Page 3.



Each Strategic Anchor is essential, and supports and informs the other, be it our desire to work with other organisations, our commitment to delivering services of high quality and innovation, or our goal of strengthening our financial sustainability. At the core of this model is our “One Mission: One Purpose”. This strategic anchor encapsulates our organisational culture and the heart of who we are and aspire to be.

With such significant organisational change, it became apparent early on in this process that we would also be committing to a substantial branding exercise.

Anglican Care Waiapu and the faith community of Waiapu have a rich history of being responsive to the needs of their communities. This responsiveness has resulted in our social services delivering a comprehensive range of services. This diversity of service together with the size of organisational change has made our branding exercise all the more critical and challenging. Despite these challenges, we have made tremendous progress and are thrilled with our final branding design. We are planning to have our new organisational web site, organisational logo, and other iconography up and running late in 2014.

Yes, it has been an amazing 18 months, and although much has been achieved, in many ways it feels that we are only just beginning to run the race set before us.

All of this of course, would not have been possible, without the support, dedication and prayers of our staff, volunteers, board of trustees, parishes and diocese. They have been the champions of this endeavour.

John Palairet
Chairman



Peter O'Brien
Chief Executive



BOARD

PROFILES



Chairman

John Palairt

John is a Fellow of the Chartered Institute of Accountants and Chartered Fellow of the Institute of Directors. He was a Hawke's Bay Partner in national and locally owned chartered accounting firms including KPMG and BDO, specialising in audit, business recovery, business valuations and has also acted as an advisor to many Hawke's Bay businesses.

He is the Chairman of Anglican Care (Waiapu) Ltd and the Waiapu Anglican Social Services Trust Board. He was a Director for 16 years of the Electricity lines company Unison, chairing the Audit and Risk Committee and ETEL Ltd an electricity distribution transformer manufacturer. He was also Chair of Hawke's Bay Airport serving on that Board for 16 years. John continues on the Board of Unison Contracting Ltd and Unison Insurance Ltd.



Trustee

Geoff Yates

Geoff is married with three adult children. He began his career with Steel and Tube (NZ) Ltd and later moved to NZI Finance Ltd. After 20 years in the finance industry, Geoff developed his first retirement home in Napier in 1992 and subsequently went on to develop and run in partnership Elmwood House and Colwyn House.

A long time resident of Napier, Geoff has been on the committees of the Hawke's Bay Lawn Tennis and Squash Club, the Hawke's Bay Club, the Hawke's Bay Helicopter Rescue Trust, the Waiapu Board Diocesan Trustees (Trustee and Chairman) and the Napier Girls High School Board of which he was also Chairman.



Trustee

Christine Scott

Christine graduated with a degree in psychology and worked in criminology research before the births of her 3 sons. She returned to the work force as a schools consultant for an educational publishing company and for the past 13 years has been a regional councillor, and is currently deputy chairman and a hearings commissioner. She has been a director of HBRIC the council's Investment company.

Christine has played an active role in her parish of St John's Cathedral, Napier, including youth leadership, vestry member and warden, synod representative, chairing Diocesan Finance Advisory Committee and is currently a member of Chapter.



Trustee

Evan Turbott

Evan is a commercial and property lawyer in Tauranga. He is Chancellor of the Anglican Diocese of Waiapu, a director of Anglican Care (Waiapu) Ltd and a Chartered Member of the Institute of Directors. A former chair of the Bay of Plenty Sinfonia, Evan is a longstanding Rotarian and Councillor of the Automobile Association (Bay of Plenty District). He sits on the board of Age Concern Tauranga.



Trustee

Stephen Jacobi

Stephen is a committed member of the Anglican Church and Chair of St Johns College Trust Board which provides funding for education and ministry development. He heads his own consulting company specialising in international trade, government relations and economic development, and is a former diplomat, CEO and Government official.

Stephen is a qualified Director and a former Chairman of Napier Girls High Board of Trustees and Deputy Chair of Fulbright NZ. He is married to the Rev Dr Helen Jacobi, former Dean of Waiapu Cathedral. They have two daughters.



Trustee

Nicola Roberts

Nicola is a lawyer and has been a partner in Dannevirke legal firm Dorrington Poole for over 25 years. Nicola was admitted to the bar as a solicitor in Australia and New Zealand and is a member of the Hawke's Bay Lawyers Standards Committee. She is a Director of Anglican Care (Waiapu) Ltd and a Trustee of various charitable trusts.



Trustee

Brian Watkins

Brian is a lay member of the Waiapu Diocesan Standing Committee and on the vestry of St Luke's Havelock North. He also serves on the Trust Board of Camp David Adventure Centre - a not for profit Christian ministry. He also has a range of trustee roles and carries out marketing, advertising and promotional contracts.

Brian is an accountant with a 35 year career as an institutional global financial markets broker in London. This culminated in a 10 year role with a French bank managing a 24 hour foreign exchange desk. He is a permanent NZ resident settled in Hawke's Bay with his New Zealand wife, Bronwyn.



Communities Thriving – Child and Families Services


Anglican Care Waiapu's vision is to help create thriving communities where caring and learning for life are at the heart of who they are. We know that where children have secure homes and attend early childhood education centres, they have a far higher chance of doing well in life and creating their own good homes in the future. We can be there to care all the way.

The future for our Child and Family sector at Anglican Care Waiapu is framed by a clear mission and purpose defined by our strategic anchors and associated goals. The cohesion created by our renewed structure and the clarity of the 'communities thriving' vision provides a sound basis from which to engage with our communities and meet their needs.

Most of our work is carried out at the grassroots level where we create child and family centric programmes focused on their well being.

EARLY CHILDHOOD EDUCATION

Our Early Childhood Education centres and homebased services continue to make a significant difference in their community. This is driven by the passion, professionalism and experience of managers, staff and educators and their focus on the interests of the children and families. While there are challenges in the early education sector we mitigate such things as isolation and cost by being as accessible as possible.



“Most of our work is carried out at a grass roots level where we create child and family centric programmes based on their well being”

The landscape of our early childhood centres is incredibly varied and reflects the cultural diversity of our communities. We are very fortunate to have experienced and highly qualified Maori and Pasifika staff in senior positions. This makes their leadership amongst our whanau and Pasifika families very important.

All our Early Childhood Centres perform well and each one has special qualities that are unique to their community. The increasing awareness of vulnerable children and families has affirmed the valued role of qualified Social Workers (Whanau Aroha support) in three of our ECC. Our ERO reports continue to be positive and these are an important part of the continuing development of this service.

FAMILY SERVICES

Anglican Care Waiapu has a network of family services that are located throughout the Bay of Plenty, Hawke's Bay and Eastland regions. Our 2013 review crystallised the understanding that locally based family services providing high quality social work, counselling and family support services were central to a successful child and family focused strategy.

Although many children still face uncertain and fragile futures, family services are achieving positive outcomes. To help address these challenges we have enhanced our clinical oversight in the field of social work in the last twelve months with the appointment of a practice leader of social work. This is a new role which will enhance our focus on developing quality services to meet the needs of children and families.

GROWING THROUGH GRIEF

Growing Through Grief continues to deliver the Seasons™ programme which assists children and young people with unacknowledged grief. There are 10 Growing Through Grief services running in the Diocese of Waiapu and another 12 services in Anglican Dioceses outside Waiapu running the Seasons Programme.

Growing through Grief within the Waiapu Diocese is entirely funded through charitable donations and has an outstanding contingent of volunteers who work with the children and young people. Our Co-ordinators and their volunteers are able supported by mostly local parish based committees who tirelessly fundraise for the continuation of the service.

The 2013 review and restructure have strengthened the operational oversight and service delivery of Growing Through Grief.

The future for Anglican Care Waiapu's Child and Family sector is very positive. We anticipate continued improvements in service quality and delivery as our teams work more closely together.

We are grateful to the dedication and hard work of all our managers and staff and volunteers. You all contribute so very much to the care and protection of our children and families.

OUR STORIES

JAN'S STORY

In Gisborne, Jan* had been in a violent relationship and she found the aroha and support she needed at the Te Hapara Whanau Aroha Centre. Here's her story.

Jan connected with our services in 2010/2011 when she worked with the social worker. She also had her oldest child at the Te Hapara Early Childhood Centre. To help Jan with her unresolved grief, the social worker helped her join the Growing Through Grief Seasons™ programme which is also run from the Te Hapara Whanau Aroha Centre. Jan joined three other women who had also been identified as having had experience with grief.

Jan continued her work with the social worker in 2013 because she needed assistance as an isolated solo mother with three young children. She was struggling to parent on her own with no support and had no transport to access early childhood education.

Through the social worker's efforts and with support from the Manager of the Early Childhood Education Centre, Jan enrolled the two smallest children at the Te Hapara Whanau Aroha Early Childhood education centre. Jan was also put on the Te Hapara Whanau Aroha Centre van run so that she and the children could access the service more easily. Coming in to the centre made a significant difference to Jan and her children. She was able to mix with other mothers and attend programmes and workshops. Counselling support from Te Hapara Whanau Aroha's counsellor has also contributed to her increased well being.

The younger of these two children was only six months old so the correct car seat was installed into the van and the whole whanau could travel together. It was a wonderful welcome when Jan returned with her two children. When her children were settled, Jan volunteered to work in the centre's kitchen which she still does now but also helps out with other activities like garage sales, weekly whanau meetings and attends courses.

The children are growing: the older child is now in the older learning group and Jan now has the confidence to contribute her ideas about her wants and expectations for her tamariki's learning.

As for Jan, she was encouraged and eventually took part in the Toolbox parenting programme. She completed this programme which helped build her confidence and take up a positive approach to her self-esteem. She now attends the Matapuna Training Centre where she is working to gain NCEA levels and has plans for further study.

*Not her real name





BEACHAVEN WINTER WARMERS

The generous proceeds from the Tauranga Police Charity auction in 2013 meant that this year we were privileged to provide warm clothing and linen for our clients as part of a Winter Warmers initiative.

We researched what our families needed and from that process we were able to provide for all the children that come to groups at Beachaven: a good quality pillow, polar fleece blanket, hat, gloves, socks and a raincoat. These things were given to families no matter what their financial situation was. Depending on need, some families also received wool underlays, flannelette sheets, winter weight duvet inners and duvet covers. All families also received \$50 worth of petrol vouchers and a food package sponsored by Pommies. All adults that attend our activity groups received a scarf and gloves. The support of Papamoa Warehouse who offered us a 30% discount on all winter stock made it possible to provide more than we had imagined to these families.

This has been an amazing opportunity for us to provide winter warmth for families who may not usually be eligible for extra support. The staff at Beachaven thoroughly enjoyed delivering these packages to our unsuspecting families some of whom were completely overwhelmed by these gifts.





MERIVALE WHANAU AROHA CENTRE - FOOD RESCUE - GIVING BACK TO THE COMMUNITY

Last year we were approached by Jackie Paine and Lavina Good asking us if we would like to be involved in a pilot programme of Food Rescue. As we could not pass up the opportunity we came on board with them and now are contributing to many families in our community. As we look back on where we had started with them, we have moved forward in leaps and bounds.

Our main aim and dream for the Centre was to provide children with a healthy breakfast. This was not something that we could afford, but hooray – along come Jackie and John Paine and with support from Lavina Good and one supermarket, they made this happen for us! Saving food from going into landfill when the supermarkets cannot sell it, but is still safe to eat now comes to the centre twice a week. Our children are provided with a good breakfast that is healthy and nutritious and we can offer food supplies when families are in need.

CENTRAL HAWKE'S BAY WHANAU AROHA CENTRE

As part of the OSCAR Out of School care programme, Co-ordinator Christine Renata became 'librarian' as part of the Central Hawke's Bay Library's Winter Warmers reading programme. During the programme which was based around a Commonwealth Games theme, Christine would help the children choose books and then work with them on their reading; helping them to write their reviews or draw the pictures in the Winter Warmers booklet.



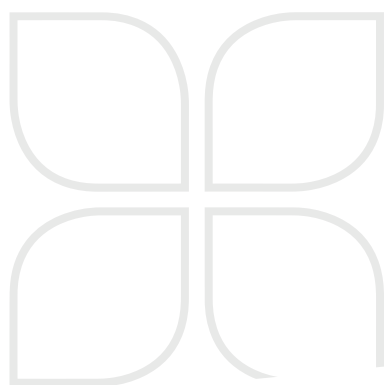
"Love and hope are shown in many ways at Anglican Care Waiapu"

ANGLICAN HOMEBASED CHILDCARE

Denise and children in her care planted a garden and have watched as their vegetables flourish. It is exciting when they are ready to pick. In this photo Denise and the children are deciding what to pick. They then prepared them together and shared their healthy kai for lunch.



“Our children are provided with a good breakfast that is healthy and nutritious and we can offer food supplies when families are in need”



BAY OF PLENTY ANGLICAN CHILDCARE - SCHOOL'S OUT HOLIDAY PROGRAMME

Children spent several busy afternoons making go-carts. Everyone helped with the making, painting and positioning of the children's individual stencils on the carts. Fun was had pushing and racing the carts on our driveway, but the highlight was when we cleared the church car park and were able to race down their sloped driveway - real old fashioned FUN.



Quality and Innovation - Aged Care and Services

Dignity, care and respect are the hallmarks of Anglican Care Waiapu's work in the Aged Care and Services Sector. In a sector that faces many challenges, we continue to provide high quality care and services for the elderly in our communities. We continue to focus on the importance of the clinical and operational priorities that govern the day to day care of our clients and patients. Irrespective of the nature of our challenges we approach them with energy and a commitment to keeping the elderly in our communities at the centre of our attention.





**"Dignity, care and respect
are the hallmarks of
Anglican Care Waiapu's
work in the Aged Care and
service sector"**

RETIREMENT AND RESIDENTIAL CARE

In this market which tends to be dominated by commercial providers, Anglican Care Waiapu has a niche focus on accessible, high quality care in community centric locations. Our one mission approach to the delivery of care for the elderly is underpinned by our faith based values which frame the care and consideration that we give to the older generation.

We see this resolve in the achievements of our residential care facilities. Last year we opened a new wing for dementia care at Colwyn House in Hastings. The Pohutukawa Wing reflects all the latest developments in the care of dementia patients and has a good occupancy rate. In Opotiki at Peria House, the community partnership we have with the Opotiki Old People's Association has launched an investment programme that will result in sufficient funds to build the first dementia care unit in Opotiki and overhaul the present buildings.

In the business of Aged Care and Services, retirement and lifestyle villages play a highly strategic role. There is considerable value in village life for older people as they enjoy the companionship and safety brought by close, yet independent living. Our villages continue to sell well and Anglican Care Waiapu has seen an increase in sales of over 60 percent in the last year. The market for retirement villages is dynamic and Anglican Care Waiapu is well placed with quality, accessibly priced units. Cost can be a significant factor in a family's elder care decision, so we have a commitment to providing care that affirms our mission to provide good quality homes that are safe and affordable.

CAREFORCE - SOUTHERN HAWKE'S BAY

Anglican Care Waiapu's home based service Careforce is doing well in Southern Hawke's Bay. We have 145 clients in the region with 50 support workers, a registered nurse and a part time co-ordinator. We enjoy a low staff turnover and have dedicated carers who look after many high needs people in their own homes.

DAY CENTRES

Our day service centres work very hard to provide engaging and sociable environments and have had another successful year. Many older people enjoy living independently in the community so our centres provide social interaction and companionship to maintain their quality of life. Where they are able to, our centres work together to share ideas, training and also visit each other.

There have been many achievements in these centres. The keep fit classes are very well attended and there are increased activities, crafts and outings to keep everyone's interest up. Staff and volunteers understand that fun and happiness are an integral part of encouraging participation which is why there is such a diversity of activities and outings. Guest speakers are also very welcome.

All our day centres are grateful to the funders and sponsors who allow the centres to continue providing a vital service to those folk who have contributed so much to the quality of life that all New Zealanders enjoy!

In the last year, our aged care services have been restructured to give greater strategic emphasis to care of the whole person. There is now a unified approach to the operations and development of the residential facilities and villages and our day centres. This will allow Anglican Care Waiapu to give greater consideration to older people who are part of our community but still in their own homes as well as those who are now living in one of our residences or villages. This perspective enables us to be part of older people's lives from an earlier age while they are still at home.



"A VILLAGE AFFAIR"

Our highly talented residents at the Riversdale Lifestyle Village staged their own review earlier this year. Their talent and energy resulted in a wonderful and varied 'review' in the tradition of English theatre.



Arriving for exercise class at Heretaunga Seniors in Hastings

THE KAURI CENTRES

Kauri Centre is a daily activity programme for older people in the Papamoa and Te Puke communities. Many of our older people are socially isolated, in need of community integration, companionship, a bit of fun and some love.

Our intent is to bring purpose and meaning into each new day and add value to our older peoples lives. We know we are hitting the right notes when our newest member told staff on her way home "Thank you, my life is now worth living".





"Our intent is to bring purpose and meaning into each new day and add value to our older people's lives"



VOLUNTEERING AT 90!

Arohaina Centre's Betty Irving is one of our staunch volunteers at 90 years of age. Arohaina Centre had a birthday celebration to thank Betty for her many years as a volunteer and still going strong!



PAKEKE CELEBRATES ITS VOLUNTEERS

Earlier this year our Pakeke Centre in Waipukurau celebrated 15 years of service to older people in the Central Hawke's Bay region. Pictured here are the 28 volunteers and Anglican Care Waiapu staff who have given their time and energy to the Pakeke Centre over the years.

**“Anglican Care Waiapu’s
vision is for communities
to thrive”**





"He Haere Maro Ake"

BEYOND SUSTAINABILITY

Beyond Sustainability is about strengthening our financial foundation and systems to help facilitate the delivery of high quality innovative services across all our sectors. The fiscal environment is tight across the not for profit sector as we face increasing competition for funds. Changing Government procurement procedures also means that we need to be innovative and flexible in our responses to the opportunities with which we are presented.

Within this context the results presented here are indicative of an organisation that is focused on efficiency while delivering high quality service. We have opened a new dementia services wing in Hastings at Colwyn House and are planning on further service development of this nature at Peria House in Opotiki. Meeting the needs of all our communities is imperative and where investment is required we are prepared to look for community partnerships to meet it.

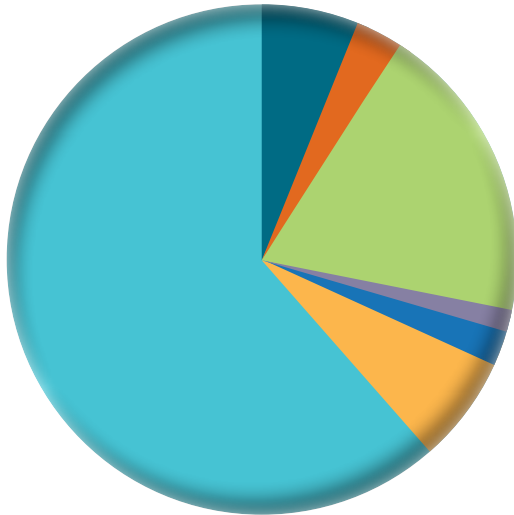
While the fiscal environment for the social services sector across all services remains tight, we are confident that the character and experience of our staff and planned refocus on the aged care and services structure will see Anglican Care Waiapu well prepared for the future.



ANGLICAN CARE WAIAPU GROUP CONSOLIDATED ANNUAL FINANCIAL STATEMENTS

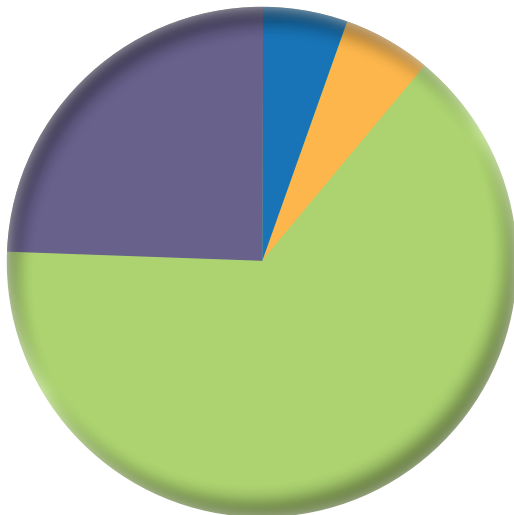
Anglican Care Waiapu is pleased to present the financial statements to 30th June 2013 and 30th June 2014.

STATEMENT OF COMPREHENSIVE INCOME	Anglican Care Waiapu Group		Anglican Care (Waiapu) Ltd		Waiapu Social Services Trust Board		
	Notes	2014 (\$'000)	2013 (\$'000)	Mar-14 (\$'000)	Mar-13 (\$'000)	Jun-14 (\$'000)	Jun-13 (\$'000)
Operating Revenue							
Operating Income	1	29,437	32,212	20,815	21,238	8,622	10,974
Donations & Grants Received		1,229	1,179	187	156	1,042	1,023
Investment Income		583	550	354	391	229	159
Other Income		12	14	2	1	10	13
Total Operating Revenue		31,261	33,955	21,358	21,786	9,903	12,169
Operating Expenditure							
Employee/Volunteer Costs	1	21,665	22,929	13,158	12,904	8,507	10,025
Operating Expenses		7,494	8,373	5,790	5,871	1,704	2,502
Financing Costs		231	303	224	288	7	15
Depreciation		1,574	1,517	1,355	1,276	219	241
Total Operating Expenditure		30,964	33,122	20,527	20,339	10,437	12,783
Operating Surplus/(Deficit)		297	833	831	1,447	(534)	(614)
Non Trading Revenue/(Expenditure)							
Changes in Fair Value of Investment Properties	2	(850)	950	(850)	950	0	0
Goodwill on Sale	3	215	0	0	0	215	0
Grants Made	4	(6)	(513)	0	0	(6)	(513)
Impairment of Goodwill	5	(266)	0	(266)	0	0	0
Total Non Trading		(907)	437	(1,116)	950	209	(513)
Reported Surplus/(Deficit)		(610)	1,270	(285)	2,397	(325)	(1,127)



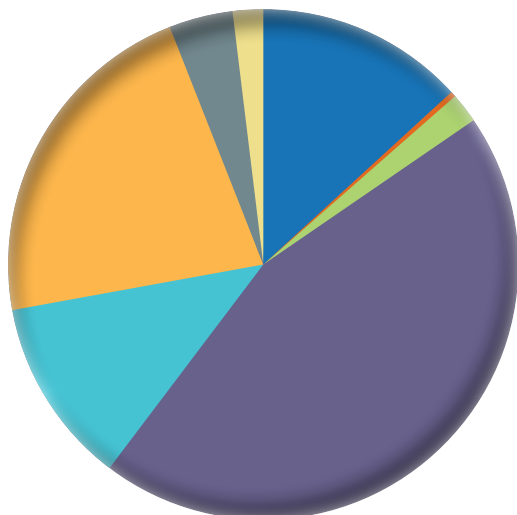
REVENUE BY SECTOR

- Home Help
- Family & Community Services
- ECE & Oscar Services
- Growing Through Grief
- Day Services for the Elderly
- Accommodation for the Elderly
- Residential Care for the Elderly



EXPENDITURE BY TYPE

- Back Office Overheads
- Back Office Salaries
- Service Staff/Volunteers
- Service Delivery Overheads



REVENUE BY SOURCE

- Ministry of Education
- Accident Compensation
- Ministry Social Development
- District Health/Ministry of Health
- Work & Income Subsidies
- Private Fee Income
- Grants & Donations
- Investment & Other Income

STATEMENT OF FINANCIAL POSITION		Anglican Care Waiapu Group		Anglican Care (Waiapu) Ltd		Waiapu Social Services Trust Board	
		Notes	2014 (\$'000)	2013 (\$'000)	Mar-14 (\$'000)	Mar-13 (\$'000)	Jun-14 (\$'000)
ASSETS							
Non Current Assets							
		36,918	36,304	34,629	33,963	2,289	2341
Property, Plant and Equipment							
Intangible Assets	5	215	496	215	496	0	0
Investment Properties	2	48,733	49,685	48,733	49,685	0	0
Other Investments		4,205	4,295	1,631	1,672	2,574	2623
		90,071	90,780	85,208	85,816	4,863	4,964
Current Assets							
Trade and Other Receivables		2,294	2,762	1,412	1,650	882	1,112
Other Investments		5,740	7,066	5,354	6,399	386	667
Stock on Hand		18	10	0	0	18	10
Cash and Cash Equivalents		1,648	1,477	514	500	1,134	977
		9,700	11,315	7,280	8,549	2,420	2,766
TOTAL ASSETS		99,771	102,095	92,488	94,365	7,283	7,730
EQUITY							
Capital and Reserves attributable to equity holders							
Equity		57,572	58,284	51,372	52,266	6,200	6018
Minority Interest in Equity	6	851	837	851	837	0	0
TOTAL EQUITY		58,423	59,121	52,223	53,103	6,200	6,018
LIABILITIES							
Non Current Liabilities							
Mortgage - ANZ National Bank Ltd		5,000	6,000	5,000	6,000	0	0
Current Liabilities							
Obligation to Residents		31,965	31,618	31,965	31,618	0	0
Trade and Other Payables		3,436	4,414	2,635	2,979	801	1,435
Loan from Opotiki Old Peoples Home Society		665	665	665	665	0	0
Grants in Advance		282	277	0	0	282	277
		36,348	36,974	35,265	35,262	1,083	1,712
TOTAL LIABILITIES		41,348	42,974	40,265	41,262	1,083	1,712
TOTAL EQUITY AND LIABILITIES		99,771	102,095	92,488	94,365	7,283	7,730



Notes to the Accounts

1. Changes in Underlying Operations from 2013 to 2014

In October 2013 Careforce Hawke's Bay and Central Hawke's Bay divisions of Waiapu Social Services Trust Board was sold to Access Healthcare. The discontinuation of this division has seen a drop in operating revenue of \$2.2m for the year, offset by a corresponding drop in wages of \$1.7m and other costs of \$0.3m. The net loss in contribution from this division was \$0.2m.

In August of 2013 Anglican Care (Waiapu) Ltd opened a new 20 bed wing at its Hastings care facility Colwyn House. This new wing has incurred additional staffing and overhead costs since it has opened, and is in the process of filling up with new residents. Once full this new wing will provide Anglican Care (Waiapu) Ltd a increase in profitability, but in this period it was not covering its additional costs.

Throughout the 2013/2014 Anglican Care (Waiapu) Ltd has suffered a decline in occupancy rates at a number of its rest homes with its average occupancy for 2013/14 being 87.3% while for the previous twelve months it was 93.3%. This drop in occupancy meant a year on year decline in Care Bed Revenue of \$0.4m. There were two main drivers for this change. Firstly in late 2012/2013 two new facilities opened in Gisborne adding an additional 150 beds into the market. This has created a over bedding situation in this area. Secondly, the DHB's are trying to keep the elderly in their own homes for longer by adding additional community services. While this might be a cost savings measure for them, it has slowed the inflow of new residents in the aged care sector.

This is only a temporary solution as eventually these prospective residents will get to a level of care that visiting community services can't deliver, and we are now seeing this beginning to happen now. However this means we are getting new residents presenting later in their life, with higher levels of needs than ever before, and higher mortality rates. Aged Residential Care is moving towards the palliative end of the care spectrum.

2. Changes in Fair Value of Investment Properties

The fair value of investment property (Retirement Villages and Rental Properties) for the year ended 31 March 2014 was determined by Paul Harvey, an independent registered valuer of the firm Williams' Harvey Ltd using a discounted cash flow analysis as well as a sales comparison approach. The fair value of the Group's investment property is determined on an annual basis, based on market values, being the estimated amount for which a property could be exchanged on the date of the valuation between a willing buyer and a willing seller in an arm's length transaction after proper marketing wherein the parties have each acted knowledgeably, prudently and without compulsion.

3. Goodwill on Sale

In October 2013 Careforce Hawke's Bay and Central Hawke's Bay divisions of Waiapu Social Services Trust Board was sold for \$215,000.

4. Grants Made

In 2013 the St Georges Early Childcare property in Whakatane was upgraded at the cost of \$453,802. This building is owned by the Whakatane Parish and on completion these leasehold improvements were gifted to the Parish.

5. Impairment of Goodwill (Intangible Asset)

Goodwill represents the excess of the purchase price over the fair value of net tangible assets and identifiable intangible assets acquired at the time of acquisition of Riversdale Lifestyle Village Limited and Colwyn House Limited. The Directors review the goodwill balances for impairment on an annual basis, and in 2014 wrote off the goodwill on Colwyn House Limited.

6. Minority Interest in Equity

Anglican Care (Waiapu) Ltd is a 50% joint venture holder in Peria House Ltd (a resthome and village in Opotiki). The minority interest in equity represents the value of the 50% of this joint venture that is owned by The Opotiki Old Peoples.

FUNDERS



SUPPORTERS

Anglican Care Waiapu is incredibly grateful to the many people and organisations throughout New Zealand that support our work. Thank you, very much to all of you who reach out or respond to our needs. Your generosity is without limits and we are always mindful of our wilful responsibility towards you.

Acorn Foundation	Gwen Rodger Trust	Rotary Mt Maunganui
Alfred William Parsons Trust	Gwen Malden Charitable Trust	Returned Serviceman's Association
Anglican Diocese of Waiapu	Hargreaves Charitable Trust	RSA Mt Maunganui Welfare Trust
Anglican Diocese of Waiapu Parishes	Hawke's Bay Foundation	Rotorua Community Grants Scheme
<i>St Georges, Whakatane</i>	Hawke's Bay District health Board	Rotorua District Council
<i>St Andrews Taupo</i>	Heni Mataroa Children's Trust	Rotorua Energy Charitable Trust
<i>St Georges Gate Pa</i>	Heretaunga Seniors Members	Rural Women New Zealand
<i>- Centrepoin Community Op Shop,</i>	Inner Wheel Hawke's Bay	Sanderson Trust
<i>Association of Anglican Women</i>	Inner Wheel Opotiki	Scott Trust
<i>St John's Otumoetai</i>	Infinity Foundation	Springhill Charitable Trust & Frimley Foundation
<i>Hiona - St Stephens Opotiki</i>	Inter-church Welfare Society (Inc)	Southern Star Abbey
<i>St Lukes Rotorua</i>	Jacobi Consulting	Southern Trust
<i>St Mary's Mt Maunganui</i>	J L Campbell	St Mary's Family Fellowship - Waipukurau
<i>St Mary's Family Fellowship,</i>	J N Williams Memorial Trust	Tairāwhiti District Health
<i>Central Hawke's Bay</i>	John Ilott Charitable Trust	Tararua District Council
<i>St Lukes Mission Guild</i>	Kawerau District Council	Taupo District Council
Association of Anglican Women	B Kent	Taupo Espresso Rotary Club
BayTrust	Kingdom Foundation	Tauranga Energy Consumers Trust
BP vouchers for Volunteers	Ray Kirby	Tauranga Methodist Parish
Bay of Plenty District Health Board	Legacy Trust	Tauranga Police Charity Auction
CHB District Council	Lions Club Central Hawke's Bay	Tauranga Ray of Hope Trust
Christine Taylor Foundation	Lions Club Mt Maunganui	G Taylor
Clark Charitable Trust	Lions Club Takapau	Te Puke Community Op Shop
Community Organisation Grant Scheme	Lottery Grants Board	Te Puke Methodist Op Shop
Creative Communities Central Hawke's Bay District Council	Kiwi Coast Lions Club Te Puke	The Lion Foundation
Department of Internal Affairs	MidCentral District Health Board	The Tindall Foundation
Dovecote	Ministry of Education	Todd Foundation
Eastern and Central Community Trust	Ministry of Social Development	Trust House Charitable Trust
Egan and Kite Trust	Ministry of Health	Waiapu Anglican Social Services Trust Board
Endeavour Community Trust	Monty Fairbrother Charitable Trust	Waiora Community Trust
F Russell	Napier City Council	Whakatane District Council
First Sovereign Trust	NZ Community Post	Z Energy
4 Square Beachaven	P Giles	
Friends of Papamoa Community Service Centre	Papamoa Anglican Mission	
Friends of Waiapu Anglican Care	Pat Evans	
G Taylor	R A Povey	
Gaustad Family	Pub Charity	
	Quota Whakatane	



ANGLICAN CARE WAIAPU **SERVICE DIRECTORY**

CHILD AND FAMILY SERVICES

EARLY CHILDHOOD EDUCATION

ABBOTSFORD EARLY CHILDHOOD EDUCATION AND CARE

P: (06) 857 8965
A: 16 Kenilworth St, Waipawa

ANGLICAN HOMEBASED CHILDCARE HAWKE'S BAY

P: (06) 878 5574

ST MATTHEWS EARLY CHILDHOOD CENTRE

P: (06) 878 6924
A: 207 Lyndon Rd West, Hastings

TE HAPARA EARLY CHILDHOOD CENTRE

P: (06) 867 6770
A: 776 Childers Rd, Te Hapara, Gisborne

TE HAPARA WHANAU AROHA CENTRE

P: (06) 927 7070
A: 776 Childers Rd, Te Hapara, Gisborne

ANGLICAN HOMEBASED CHILDCARE WHAKATANE

P: (07) 308 5788 or 0800 566 523
A: 30 Domain Rd, Whakatane

MERIVALE WHANAU AROHA CENTRE

P: (07) 571 5121
A: 45 Henderson Crescent Merivale, Tauranga

ST FRANCIS WHANAU AROHA CENTRE

P: (07) 347 3080
A: 13 Thomas Crescent, Western Heights, Rotorua

ST GEORGES EDUCATION & CHILDCARE CENTRE

P: (07) 308 6934
A: 32 Domain Rd, Whakatane

FAMILY SERVICES

BEACHAVEN COMMUNITY HOUSE

P: (07) 542 1725
A: 1326B Papamoa Beach Rd, Papamoa

PAPAMOA COMMUNITY SUPPORT CENTRE

P: (07) 574 7170
A: 95 Hartford Avenue, Papamoa

TARARUA FAMILY SERVICES

P: (06) 374 5029
A: 8 Ward St, Dannevirke

TE HAPARA FAMILY SERVICES

P: (06) 927 7070
A: 776 Childers Rd, Te Hapara, Gisborne

CENTRAL HAWKE'S BAY WHANAU AROHA CENTRE

P: (06) 858 6211
A: 6 McCarthy Terrace, Waipukurau

AGED CARE AND SERVICES

REST HOMES AND HOSPITALS RESIDENTIAL FACILITIES

CARTER HOUSE

P: (07) 573 7317
A: 69 Moehau St, Te Puke

COLWYN HOUSE

P: (06) 870 9529
A: 707 Duke St, Hastings

HODGSON HOUSE

P: (07) 578 4846
A: 51 Botanica Rd, Tauranga

PERIA HOUSE

P: (07) 315 6444
A: 43 Richard St, Opotiki

TE WIREMU HOUSE

P: (06) 867 5817
A: 621 Aberdeen Rd, Gisborne

WAIAPU HOUSE

P: (06) 872 8930
A: 10 Danvers St, Havelock North

RETIREMENT AND LIFESTYLE VILLAGES

HODGSON VILLAGE

P: (07) 578 4846
A: 51 Botanica Rd, Tauranga

PERIA VILLAGE

P: (07) 315 6444
A: 43 Richard St, Opotiki

BRUERE VILLAGE

P: (06) 867 5817
A: 621 Aberdeen Rd, Gisborne

WAIAPU VILLAGE

P: (06) 872 8930
A: 10 Danvers St, Havelock North

ST LUKES CLOSE

P: (06) 835 2742
A: 24 Te Mata Rd, Havelock North

ST LUKES VILLAGE

P: (06) 835 2742
A: 196 Vigor Brown St, Napier

RIVERSDALE LIFESTYLE VILLAGE

P: (06) 845 9820
A: 233 Guppy Rd, Taradale

ST BARNABAS CLOSE VILLAGE

P: (07) 357 2121
A: 24 Hall Rd, Ngongotaha

CARTER VILLAGE

P: (07) 573 7317
A: 69 Moehau St, Te Puke

DAY CENTRES FOR SENIORS

HERETAUNGA SENIORS

P: (06) 870 7025
A: 1120 Willowpark Rd Nth, Hastings

PAKEKE CENTRE

P: (06) 858 7682
A: 69 Porangahau Rd, Waipukurau

ELSKE CENTRE

P: (06) 374 7649
A: 174 High St, Dannevirke

AROHAINA RESOURCE CENTRE

P: (06) 867 7675
A: 396 Aberdeen Rd, Gisborne

THE KAURI CENTRE - PAPAMOA

P: (07) 574 7170
A: 30 Evans Rd, Papamoa

THE KAURI CENTRE - TE PUKE

P: (07) 542 3752
A: 47 Jocelyn St/Te Puke Rd, Tauranga

GROWING THROUGH GRIEF

TAUPO

P: (07) 378 6059
A: PO Box 767, Taupo

ROTORUA

P: (07) 350 3384
A: PO Box 351, Rotorua

TAURANGA

P: (07) 575 9945
A: PO Box 10 322, Bayfair Mt. Maunganui

WHAKATANE

P: (07) 307 2373
A: PO Box 164, Whakatane

OPOTIKI

P: 027 955 9837
A: PO Box 453, Opotiki

TE PUKE

P: (07) 573 7159
A: PO Box 423, Te Puke

HAWKE'S BAY

P: (06) 873 4962
A: PO Box 824, Hastings

CENTRAL HAWKE'S BAY

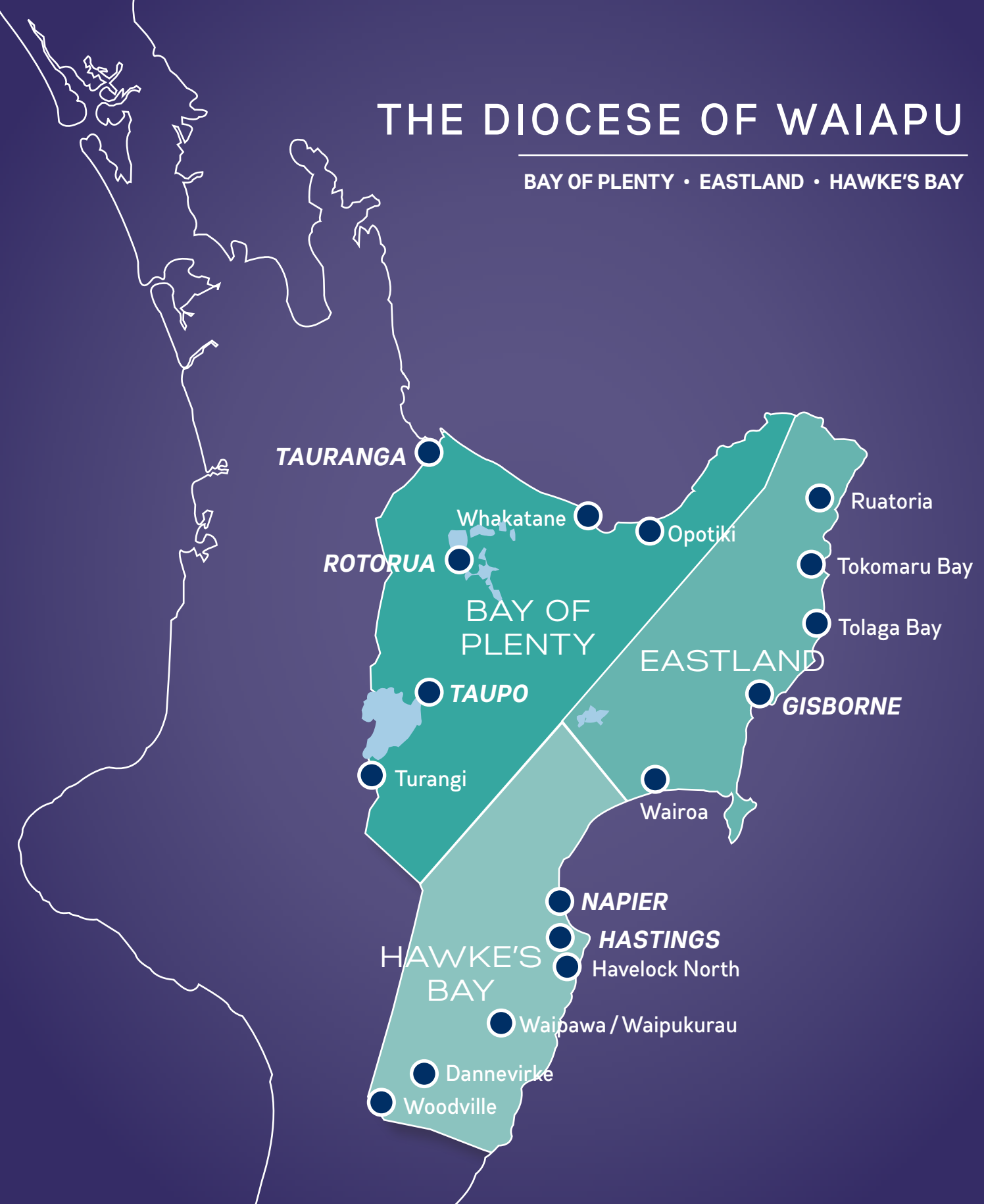
P: (06) 858 7559
A: 26 Porongahau Rd, Waipukurau

EASTLAND

P: (06) 868 4233
A: 776 Childers Rd, Gisborne

THE DIOCESE OF WAIAPU

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Call us: (06) 834 0376

Visit our website: anglican carewaiapu.nz

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Te Awhi Mihinare Ki Waiapu